



Which Platform is Right for Me? - Cloud vs. Installed

Platform Benefits	Cloud	Locally Installed
Deployment	Software Infrastructure is professionally maintained at a remote site and is continually upgraded to maintain a secure and up-to-date hardware platform.	Software is installed and located on premise.
Payment	Upfront payment, and monthly cloud hosting fees. Yearly support plan fees.	Upfront payment, and yearly support plan fees.
User Model	Per user seat	Per-seat license
Installation Required	No hardware or software installation. Software is hosted and updated automatically in the cloud.	Software is installed by user on in-house computers.
Hardware	Software is installed and maintained on remote hardware.	You own and maintain hardware and IT systems.
Security	Data security and remote backups managed for you. Manual data backups also available.	Data security and backups managed by the user and/or IT staff.
User Access	Remote access from capable PC anytime and anywhere there is internet access.	On-site software access. External access available with VPN.
IT Operations and Maintenance	Infrastructure hardware/software maintained by the hosting vendor.	Running and updating the system is in your hands.
Scalability	Easily add users and upgrade to advanced functionality.	Easily add users and upgrade to advanced functionality.
Accessibility	Accessible 24/7. For use on many devices, anywhere, anytime with internet access.	Internet access is not required for use.
Training and Consulting	On-demand getting started videos and documents, searchable Help within program and online, virtual instructor-led classes. Regional classes for beginning and advanced users. Web session setup and training services, on-site setup and training service.	On-demand getting started videos and documents, searchable Help within program and online, virtual instructor-led classes. Regional classes for beginning and advanced users. Web session setup and training services, on-site setup and training service.
Support	Full product customer support via phone or email.	Full product customer support via phone or email.